

City of Poulsbo

Housing, Health and Human Services Department



FOR IMMEDIATE RELEASE

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City of Poulsbo
200 NE Moe Street, Poulsbo, WA 98370

City Spanish Language Information Line Launches: (360) 394-9795

The City of Poulsbo launched a Spanish language information line today in recognition of the number of Spanish speaking residents in Poulsbo and their need for local information. In the last United States Census, 10% of the Poulsbo population self-identified as being Hispanic or Latino. While Spanish is not the only language spoken by this population the need for a City run, Spanish communications line is clear.

The new line is (360) 394-9795 and it will be answered from 11am to 7pm Monday-Friday. Callers can ask questions about City services and/or about topics relevant to local residents. The line was designed, in part, to be a resource for residents of the Poulsbo Mobile Home Park who have recently shared frustrations about not having Spanish-language information about Park rules and regulations. "The City of Poulsbo has no role operating the Mobile Home Park or managing landlord tenant disputes," says Housing, Health and Human Services Director Kim Hendrickson. "Both management and residents see a need, though, for a Spanish language information line about Park issues and we are happy to provide this service. It would be great to see this line become a trusted source of information about not only Park issues, but also government services, community events, and health and human resources."

This is the second time the City of Poulsbo has operated a Spanish language phone service. During the COVID-19 pandemic, the City worked with several dozen volunteers to share information about COVID vaccinations with Spanish speaking North Kitsap residents and to help individuals make appointments.

For questions about this line, or other City outreach initiatives, contact Kim Hendrickson, Director of Housing Health and Human Services kimberlyh@cityofpoulsbo.com or (360) 394-9794.

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